

<b>DELKIN DEVICES</b>		<b>Quality Notice</b>	
DEPT: Quality	DOCUMENT NO.	414-0002-00	
PRINT DATE: 12/4/2017	REV	A	Page 1 of 1

**SUBJECT:**

Delkin BLACK UHS-II SD in Sony α7R III fit issue

**HOST(S):**

Sony α7R III (UHS-II slot only)



**PRODUCT(S):**

Delkin BLACK SD UHS-II with the following part numbers (part number can be found on the back of the retail package, in the UPC code area):

DDSDBLKV32GB

DDSDBLKV64GB

DDSDBLKV128G

**ISSUE:**

The above UHS-II SD Cards stick in the Sony α7R III's UHS-II slot and are difficult to remove.

There are no issues inserting the card into the UHS-II slot.

When the card is ejected from the UHS-II slot, the camera's connector springs push the card's built-in ruggedizing features against the inside of the connector. The high level of friction may feel as if the card is stuck and may require some force to remove the card. Another possible issue is that any burrs or roughness on the inside of the connector may scratch or rub the card's label causing marks on the label.

**RESOLUTION:**

Exercising the card in the connector a few times will alleviate the issue for most Sony α7R III cameras.

**CONTACT INFO:**

**Customer Service**

Toll Free: (800) 637-8087

Local: (858) 391-1234

customerservice@delkin.com

**Business Hours**

Monday - Friday

8am to 5pm PST